

Hotel Bartolomeo

Frequently Asked Question (FAQ)

What are the check-in and check-out times?

Check In from 2pm, Check Out before 10:30 (customers will be able to leave their luggage at reception)

What style of breakfast do you serve?

We serve a Continental style breakfast (between 8:00 and 10:00)

Are the bedrooms ensuite?

The rooms are ensuite with either a bath or a shower. When making your booking please state your preference for facilities with either a bath or a shower.

How many floors are there in the hotel?

The hotel has four floors, please note that we do not have a lift (elevator). When making your booking please state on which floor you would prefer to have your room.

What forms of guarantee are acceptable for the booking?

The acceptable forms of guarantee for the bookings are: credit card details, bank credit transfer or postal order.

What if I do not receive an answer from my internet booking application?

In very rare cases an internet booking application can be lost, if you do not receive an answer to your enquiry within 24 hours please send us an e-mail to info@hotelbartolomeo.com quoting your booking application

Do you run special last-minute offers?

There are special last-minute offers and these are displayed on our website.

Where is the nearest vaporetto stop to your hotel?

Rialto is the nearest stop to the hotel. If you are coming by Piazzale Roma or Rail (Railroad) the Rialto stop is only a few steps from the hotel.

Are you very far from the city centre?

The hotel is in the centre of Venice. The hotel is only 10 minutes from Railway Station Santa Lucia and Piazzale Roma via Line 2; it is less than a 10 minute walk to S. Marco; the principal monuments are very close by. The location of the hotel can be viewed on a street map, which will also give you some idea of the distances involved.

What other services do you offer?

All the services that the hotel offers is listed in the services page

Is there any travel advice for first-time visitors to Venice?

The hotel generally recommends the use of a transport ticket that is valid for 24-48 or 72

How far is the beach from the hotel?

The nearest beach is Lido di Venezia, when you arrive a S. Marco public transport is available and it takes only twenty minutes to go to the Island of Lido

What does the package offer?

The hotel at certain times offers packages with preferential prices. The bookings can be made as usual through our website.